

Lukasz Robak

Project Manager & IT/AI Specialist

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PROFILE

Experienced project manager with a proven track record in team leadership, stakeholder engagement, and cross-functional coordination. Adept at delivering diverse projects through a combination of formal methodologies (PRINCE2 practitioner), academic qualifications (BSc and upcoming MSc), and substantial practical experience across both technical and business domains within the higher education sector. Continuously informed of emerging technology trends, with particular expertise in IT and AI project delivery.

KEY SKILLS

- Excellent communication and teamwork.
- Problem-solving commitment.
- Experience in team leadership, motivation & mentoring.
- UK Higher Education sector work experience.
- Standards-compliant: PRINCE2 practitioner (also Agile/Scrum, APM).
- Efficiency in the project's lifecycle control & management.
- Diversity of project types experience.
- Strong IT/AI knowledge: background and practical understanding.

SELECTED IMPACT

- 2025: Experience in work on the UK market as the Principal AI/ML Solution Delivery Lead.
- 2024: Practice in working in the UK Higher Education sector as the supervised project manager, resulting in delivering many different types of projects.
- 2023: Led 'Project Asphalt' – orchestrated five programming teams to build a bitumen mass production factory AI-driven management system, resulting in ~30% performance uplift of the company.
- Product leadership: "SP" (full ERP evolution and next iteration of the "PcMarket" sales system, redesigned to be delivered in scale as the SAAS platform), resulting in successful continuity for existing and new, large-scale customers.
- Product leadership: "PcMarket" (DB sales management system), resulting in 14,000 licenses sold, and efficient management of the company sector for the following years.

EXPERIENCE

Principal AI/ML Solution Delivery Lead — Optimised Pixels Ltd, Balerno **since Dec 2025**

- Senior technical leadership with accountability for end-to-end AI/ML product delivery and integration into the enterprise environment.

Project Manager — University of the West of Scotland, Paisley

Oct 2024 – Aug 2025

- Full-time role as IT PMO project manager (supervised) applying PRINCE2. Projects: campus Wi-Fi remedial, Windows 11 upgrade across six campuses, business analysis for VLE relocation, and other projects.
- Built stakeholder alignment across academic/professional services; managed risks, schedules and comms.

Project Manager — “Manbroker”, Gdansk, Poland **Feb 2024 – Sep 2024**

- Designed and operated an AI-utilising 100-server computing cluster for a national highway traffic counting system (reporting to GDDKiA, Polish government agency).

Vice President — Polish Sybase User Group (Sybase Corporation) **until Feb 2024**

- Co-led organisation and strategy; deep engagement with enterprise database community, executive for the organization to grow the Sybase ASE state community.

Project Manager — “LDH-WMB”, Siewierz, Poland **Jan 2023 – Dec 2023**

- Led and technical supervisor for the project ‘Asphalt’ (AI-enabled factory management system; four specialised AI models; five specialised technical teams; with all the stakeholders’ project coordination).

Founder & CEO — “SoftWork” (Warsaw) and “IT Analytics Ltd” (Scotland) **until Dec 2022**

- Project programme design and execution across multiple products, supporting the business’s growth and control.
 - “SoftWork Computing Centre” project, Bratislava, Slovakia (Jun 2016–Jun 2022).
 - Managed SaaS software operations and business processes for online strategy implementation.
 - “SoftWork Professional” ERP system — “Swiatdziecka”, Warsaw, Poland (Apr 2019–Apr 2022).
 - Built SPA e-commerce platform; integrated payments, courier APIs, ERP features updates; DB replication & load balancing.
 - “PcMarket” sales management software – product lead & management (14,000 licenses sold and long-term maintenance), Poland
 - “SoftWork Professional” ERP (design, development, and sales strategy executive), Warsaw, Poland (until Dec 2022)

EDUCATION

MSc Artificial Intelligence University of the West of Scotland **2025–2026**

- CEPS; Activities and societies: Data Lab scholarships awarded.

BSc Business Technology University of the West of Scotland **2021–2024**

- CEPS track; systems analysis, PM, BI, infosec. Sandwich year; distinctions; Court Medals (best student each year 2021–2024); GPA 3.5

CERTIFICATIONS

- **PRINCE2** (active certificates: Foundation, Practitioner, Project Manager)

ADDITIONAL

Languages: English, Polish (native); UK resident (EU Settlement Scheme); Right to work;
BPSS pre-employment ready; Interests: Trends in cutting-edge IT/AI technology